

ROBERT M. GLYNN

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WEB APPLICATIONS DEVELOPER

Dedicated design and development professional with extensive background as technical lead for website architecture and administration projects. "Go To" Problem Solver and "Hands-On" Developer with strong ability to provide unique and creative options for solving complex issues that no one else can resolve. Adept at communication; can mediate effectively with department managers, external corporate clients, and development team.

AREAS OF EXPERTISE

- Application Development
- CMS Integration
- Database Design
- Domain Modeling
- E-Commerce Solutions
- Lifecycle Management
- Optimization
- Object-Oriented Programming
- Troubleshooting

TECHNICAL PROFICIENCIES

<i>Platforms:</i>	Windows NT/2000/XP/Vista/7, Windows Server 2003/2008, IIS 6/7
<i>Software Applications:</i>	Visual Studio 2003/05/08/2010, Adobe Creative Suite 4, MS Office 2003/2007, FlashDevelop
<i>Internet:</i>	CSS, ASP, ASP.Net 1.x/2.0/3.x/4.0, ASP.Net MVC, HTML/DOM, Web Services, Ajax, jQuery
<i>Languages:</i>	XHTML, C#, LINQ, SQL, XML, VBScript, JavaScript, Actionscript 3.0, Xpath, JSON
<i>RDBMS:</i>	SQL Server 2000/2005/2008, MySQL 5.x
<i>Other:</i>	Mercurial, Subversion, ADO.NET, Crystal Reports

PROFESSIONAL EXPERIENCE

—ALOYSIUS BUTLER & CLARK (AB&C), WILMINGTON, DE, 2008-Present—

Recruited into full-service marketing agency specializing in B-2-B and consumer healthcare, finance, and life sciences to expand interactive offerings. Contributed to more than two dozen interactive projects to date including websites, corporate blogs, e-cards, and advertisements..

Web Applications Developer (2008-Present)

Often tasked with the most technically challenging aspects of interactive projects; designed and developed core functionality of clients' online marketing efforts. Fast-paced development on multiple websites simultaneously while communicating with all stakeholders in projects from account executives, art directors and designers, and clients; resulting in satisfaction along entire length of project chain.

Key Accomplishments:

- **Social Media Integration:** Solely designed and implemented integration between Kentico CMS and Facebook Connect APIs producing streamlined registration process used on multiple websites.
- **Code Assets:** Independently created multiple reusable modules including error handling, zip-code proximity search, data-import tools for clients, and third-party API integration.
- **Find A Doctor:** Developed multifaceted physician search functionality in award-winning website for hospital.

—GOVERNMENT EMPLOYEES CREDIT CENTER (GECC), NEWARK, DE, 2007-2008—

Provider of short-term loans to individuals. Contributed in short order to company's bottom line, producing software solutions saving over \$15K in monthly expenses.

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Software Engineer (2007-2008)

Started as contracted Consultant through Robert Half International and joined as permanent employee in 2 months based on demonstrated high productivity level. Assigned a variety of highly visible concurrent development and system enhancement projects.

Key Accomplishments:

- **Proprietary Lending Software:** Managed full SDLC for development of key portions of new Lending Management System. Managed all phases from requirements gathering and development through to system testing, user acceptance and training. Praised for ability to collaborate with disparate stakeholders to drive consensus and buy-in regarding system requirements.
- **Intranet Application:** Noted for developing AJAX-enabled Intranet site allowing risk analysts to adjust scoring models. Utilized ASP.Net 3.5 Framework, LINQ, C#, JavaScript and Ajax.
- **Database Migration:** Played instrumental role in leading migration of multiple systems from MySQL 5 to SQL Server 2005.

—SECURITIES TRAINING CORPORATION, NEW YORK, NY, 2000-2007—

Served securities training and insurance education courses provider. Received 2 promotions, moving from a static intranet environment to managing a comprehensive e-commerce site that provides client-specific sub-sites for ordering materials at special rates.

Senior Web Developer (2004-2007)

Administered public STC corporate website generating sales primarily from large financial institutions, such as Citigroup, Morgan Stanley, and Prudential. Collaborate across several internal departments, such as Design and Development, Marketing, and Customer Service, and with division managers to produce sub-sites that meet customer requirements.

Key Accomplishments:

- **C-level Presentations:** Conducted formal presentations at biannual corporate marketing and manager's meetings. Reported to senior management on status of current website and progress of upcoming enhancements.
- **Website Restructure:** Reengineered existing site, to include new design/layout and improved shipping/payment features.
- **ASP Migration:** Coordinated upgrade of ASP-based site to ASP.NET, moving from ASP, VBScript, and JavaScript to ASP.NET, C#, and JavaScript.

Web Developer (2002-2004)

Selected to develop and maintain corporate e-commerce site, offering information, corporate customer-branded sub-sites, and some reporting in addition to e-commerce functionality. Installed/configured SQL servers, designed databases, created stored procedures, edited multimedia content for Web delivery, and monitored routine site maintenance procedures.

Key Accomplishments:

- **E-Commerce Website:** Launched company's e-commerce site. Coordinated all aspects of design and development. Collaborated with senior management to finalize design and incorporate business requirements.
- **IT Intranet Application:** Enhanced functionality for existing IT helpdesk intranet through design of parking lot feature to prioritize trouble tickets.

Intranet Developer (2000-2002)

Supported static order processing system (OPS), coordinating with several cross-functional teams, such as Marketing, Customer Service, Design and Development, Accounting, and New Media, to troubleshoot and maintain system.

Key Accomplishments:

- **Crisis Support:** Restored intranet operations after September 11th attacks. Volunteered to relocate servers to Midtown location and ensure business continuity until offices were reopened.
- **System Upgrade:** Improved OPS system capability, optimized data connectivity, and built customized reports.

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Additional Experience includes 5 years of part-time freelance work designing and developing numerous websites. Earned a solid reputation for quality of work and technical competence.

EDUCATION

Film Production Courses ~ Brooklyn College, Brooklyn, NY